



**WARRANTY
POLICY**

SATISFACTION GUARANTEE

Buy WINYL RC products and get our Satisfaction Guarantee. If you are not satisfied you can return it with Money-Back guarantees.



**Terms & Conditions for
worldwide buyers**

**Valid for 30 days from the day
after receiving your order**

Terms & Conditions

-) All WINYL RC products have an Instructions Guide, please before use it follow the instructions to ensure a correct usage.
-) If the product tests doesn't satisfy you and you want to return the cleaner, you must contact us before to arrange the return.
-) Valid conditions by direct purchase at our online store winylcleaner/ecwid.com or eBay seller ID winyl-record-cleaner. If you have purchased the products in other store contact them.
-) Winyl RC is not entitled to pay for your shipping costs when returning an item to us unless the item is damaged or we have sent the wrong item to you. Please bear this in mind when returning an item.
-) Shipping costs of returning the product will be carried by the buyer. We recommend to send us the product back by courier or shipping with tracking number.
-) Winyl RC will not be held responsible for items damaged or lost while being returned to us.

Return Process

-) Inform us about the order information: full name, email, date, order number, etc.
-) We will inform you the return address.
-) You shall send us the entire content with original packaging. Please, ensure the items are closed tightly and use an appropriate packaging. Always retain your proof of posting.
-) Once product is received we will check the item and we proceed to refund you the total cost (total amount paid).
-) The money-back may take up to 3 working days to process.

Contact: shop@winylcleaner.com